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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I've been FORCED to use either Xfinity or AT&T for my broadband use. Both companies have excluded Google Fiber from deploying in my area so I was stuck, first with SLOW AT&T then faster Xfinity but at a much higher cost.

Last year, when I had only AT&T, my service was disrupted when a junction box down the street leaked and shorted out after a rainstorm. After notifying AT&T that my phone AND internet was out, they said they would dispatch a service rep. An hour later a rep did show up but only repaired my neighbors. Even standing right there he told me he was dispatched for only the neighbors.

I then called AT&T up and was told MY service would take a week or two before getting fixed because I was told it was NOT a priority call. That day I had Xfinity installed for internet and used my cell for the next two weeks.

I have 3 neighbors and they all got their phones fixed in hours. Why? They use a third party provider called Sonic. I had my AT&T phone and internet disconnected and started service with Sonic.

Here's the funny part, I LIVE 3 HOUSES AWAY from the AT&T substation!

I now use both Xfinity internet (it's faster) but very unreliable AND Sonic internet as a backup because it's much more reliable.

I also don't understand why you allow AT&T AND Xfinity the right to limit competition.

Walter McCullough